

Maporium Terms of Service

Effective Date: August 1, 2026

1. Acceptance of These Terms

These Terms of Service (“**Terms**”) constitute a legally binding agreement between you (“**you,**” “**your,**” “**User**”) and Maporium Inc., a Delaware corporation (“**Maporium,**” “**we,**” “**us,**” “**our**”). These Terms govern your access to and use of the SMAP platform, including our website, features, content, and services (collectively, the “**Service**”).

By creating an account, accessing, or using the Service, you acknowledge that you have read, understood, and agree to be bound by these Terms and our Privacy Policy. If you do not agree to these Terms, you must not access or use the Service. These Terms, together with our Privacy Policy and any additional terms or policies referenced herein, constitute the entire agreement between you and Maporium with respect to your use of the Service.

2. Definitions.

- 2.1** “**AI Credits**” means the units of usage entitlement that are consumed when you submit AI Requests through the Service.
- 2.2** “**AI Request**” means any request you submit to AI-powered features of the Service, including requests to generate smaps, generate elements or properties within smaps, or ask questions to the smap assistant.
- 2.3** “**Content**” means any text, data, graphics, links, files, or other materials.
- 2.4** “**Service**” means the SMAP platform operated by Maporium, including the website, all features, functionality, and services made available through the platform.
- 2.5** “**Smap**” or “**smap**” means user-generated content created using the Service’s authoring tool.
- 2.6** “**Subscription**” means the paid plan you select for access to the Service, as described in Section 8.
- 2.7** “**User Content**” means any Content that you create, upload, submit, or transmit through or to the Service, including all smaps, AI Request inputs, and other materials you provide.

3. Eligibility.

The Service is not directed to children under 16 years of age. You must be at least 16 years old to create an account or use the Service. If you are between 16 and the age of majority in your jurisdiction, you may use the Service only with the consent and supervision of a parent or legal guardian who agrees to be bound by these Terms. By using the Service, you represent and warrant that you meet the eligibility requirements stated in this Section 3.

4. United States and International Users.

The Service is currently intended for users located in the United States and is hosted in the United States. We make no representations that the Service is appropriate or available for use in other locations. If you access or use the Service from outside the United States, you do so on your own initiative and at your own risk, and you are responsible for complying with all local laws that apply to your access and use.

5. Authority.

If you are using the Service on behalf of an organization, you represent and warrant that you have the authority to bind that organization to these Terms.

6. Description of the Service.

- 6.1** SMAP is a web-based software-as-a-service platform that enables users to create, view, organize, and share interactive content maps (“smaps”). The Service includes tools for creating smaps, accessing sample smaps and templates published by Maporium, AI-powered generation and assistant features, and collaboration and sharing features.
- 6.2** Maporium reserves the right to modify, update, suspend, or discontinue any part of the Service at any time, with or without notice. We will make commercially reasonable efforts to notify you of material changes that adversely affect your use of the Service. If we add features that require additional or updated terms, we will provide those terms before or at the time those features are made available. Maporium shall not be liable to you or any third party for any modification, suspension, or discontinuance of the Service.

7. Account Registration.

- 7.1** To access certain features of the Service, you must create an account by providing a valid email address and completing email-based authentication through a time-limited sign-in link. You may change your email address at any time through your account settings. You agree to provide accurate, current, and complete information during registration and to update such information promptly upon any change.
- 7.2** You are responsible for maintaining the confidentiality of your account access credentials, including any sign-in links and the email account associated with your account and for all activities that occur under your account, whether or not authorized by you. You agree to notify Maporium immediately of any unauthorized use of your account or any other breach of security. Maporium shall not be liable for any loss arising from your failure to maintain the security of your account access.
- 7.3** You may not create or use multiple accounts to evade usage limits, payment obligations, security controls, account restrictions, or these Terms. Maporium reserves the right to suspend or terminate accounts used for such purposes.

8. Subscriptions, Fees, and Payment.

- 8.1** Maporium may offer a free two-week trial period for new users. During the free trial, you will have access to the Service's features, including a limited number of free AI Credits. At the end of the free trial period, your account will convert to a paid Subscription unless you cancel before the trial period expires. Maporium reserves the right to modify the duration, availability, or terms of the free trial at any time.
- 8.2** When you sign up, you select a monthly or yearly billing cycle and provide a payment method before the free trial begins. After the free trial ends, you will be charged for the Service based on the billing cycle you chose. You will not be charged for the Service if you cancel before the free trial period expires. You may subscribe to the paid Service on a monthly or yearly basis. You may change your subscription plan at any time through the application. Current subscription plans and pricing are displayed within the Service. Maporium reserves the right to change pricing for future subscription periods upon reasonable notice.
- 8.3** Maporium may offer an educational discount to eligible users. The current educational discount is 50% off the standard subscription price. Eligibility requirements and discount amounts are subject to change. You may apply for or modify your educational discount status through the application.
- 8.4** When you sign up for a free trial, the Service will disclose the applicable billing cycle, subscription price, free-trial length, date charges begin, and cancellation method before your trial starts, and any other required disclosures. YOUR SUBSCRIPTION WILL AUTOMATICALLY RENEW at the end of each billing period (monthly or yearly, as applicable) at the then-current rate, unless you cancel before the renewal date at which time your Subscription will end. You authorize Maporium to charge the payment method on file for each renewal period. If your automatic payment fails, your account will be limited to view-only access until you make a payment through the app.
- 8.5** All fees are stated and payable in U.S. dollars. We currently accept credit card payments. Payment card information is processed by our third-party payment processor, and Maporium does not store complete payment card numbers. You are responsible for providing a valid payment method and keeping your billing information current. All fees are exclusive of applicable taxes, which you are responsible for paying.

9. Cancellation and Refunds.

You may cancel the free trial at any time during the trial period by selecting the "cancel free trial" button in the Service.

You may cancel your paid Subscription at any time directly from within the application selecting the "close account" button in the Service. Upon cancellation, your access to paid features will end, and you will receive a prorated refund for any unused portion of a prepaid subscription period.

10. Price Changes.

Maporium may change subscription pricing upon at least thirty (30) days' prior notice. Price changes will take effect at the start of your next billing period following the notice. Your continued use of the Service after a price change constitutes acceptance of the new pricing. If you do not agree to a price change, you may cancel your Subscription before the change takes effect.

11. AI Credits and AI-Powered Features

11.1 AI Credits. The Service includes AI-powered features that consume AI Credits. AI Credits are allocated as follows:

- 11.1.1 Free AI Credits are provided during the free trial period for experimentation;
- 11.1.2 Subscribers receive a monthly allotment of free AI Credits as part of their Subscription, which refill each month up to a monthly maximum (unused free monthly credits do not roll over); and
- 11.1.3 You may purchase additional paid AI Credit bundles at the prices displayed in the Service. Paid AI Credits accumulate without a maximum cap and do not expire until used.

11.2 AI Requests and Outputs. AI Requests may include generating new smaps, generating elements and properties within smaps, and asking questions to the smap assistant. AI-generated outputs are created using third-party AI service providers and large language models.

11.3 AI Limitations and Disclaimers. You acknowledge and agree that:

- 11.3.1 AI outputs may be inaccurate, incomplete, inconsistent, outdated, unsafe, or unsuitable for any particular purpose due to the imperfect and nondeterministic nature of AI;
- 11.3.2 AI outputs may occasionally infringe third-party intellectual property rights or produce content that is biased, offensive, or otherwise objectionable;
- 11.3.3 You are solely responsible for reviewing, verifying, and validating all AI outputs before relying on or using them;
- 11.3.4 AI outputs do not constitute professional advice of any kind, including legal, medical, financial, tax, health, engineering, or other regulated advice;
- 11.3.5 You must not rely on AI outputs for medical, legal, financial, or other regulated decisions without independent verification by a qualified professional;
- 11.3.6 Maporium makes no warranties or representations regarding the accuracy, completeness, reliability, suitability, or fitness for any purpose of AI outputs; and

- 11.3.7 AI Credits may be consumed when an AI Request is submitted, even if the request fails, times out, or returns results that you consider incorrect, incomplete, or unsatisfactory. Maporium makes reasonable efforts to avoid charging credits for detected failures, but cannot guarantee that every failure will be detected.

11.4 AI Inputs.

When you submit an AI Request, your inputs (including Content from your smaps) may be transmitted to third-party AI service providers for processing. You acknowledge and agree that you: are responsible for the content of your AI Request inputs, should not submit confidential, proprietary, or sensitive information in AI Requests unless you understand and accept the risks of transmission to third-party providers, and should not submit personal information of third parties in AI Requests unless you have appropriate authorization to do so.

11.5 No Refunds for AI Credits.

Except as required by applicable law, purchased AI Credit bundles are non-refundable. Free AI Credits have no monetary value and are not redeemable for cash.

12. User Content and Intellectual Property.

12.1 Ownership of User Content.

You retain all right, title, and interest in and to your User Content, including all smaps you create. Maporium does not claim ownership of your User Content.

12.2 License to Maporium.

By submitting User Content to the Service, you grant Maporium a non-exclusive, worldwide, royalty-free, fully paid-up, sublicensable (solely to service providers assisting Maporium in operating the Service) license to host, store, reproduce, display, transmit, process, modify (solely as necessary for technical formatting and delivery), create backups of, and otherwise use your User Content solely for the following purposes: providing, operating, and delivering the Service to you; enabling features you use, including AI-powered generation and the smap assistant; enabling collaboration and sharing features you initiate; providing customer support; maintaining the security and integrity of the Service; and; improving and developing the Service.

12.3 Your Responsibilities for User Content.

You are solely responsible for your User Content and represent and warrant that:

- 12.3.1 You have all rights, licenses, and permissions necessary to submit your User Content and grant the licenses described herein;
- 12.3.2 Your User Content does not infringe, misappropriate, or violate any third party's intellectual property rights, privacy rights, publicity rights, or other rights;
- 12.3.3 You have obtained appropriate authorization before including any third party's personal information in your smaps, AI Requests, or other User Content; and

12.3.4 Your User Content complies with these Terms and all applicable laws.

12.4 Maporium's Intellectual Property.

Maporium (and its licensors, as applicable) retains all right, title, and interest in and to the Service, including all technology, software, algorithms, designs, user interfaces, documentation, and other intellectual property embodied in or associated with the Service. Except for the limited rights expressly granted to you in these Terms, Maporium and its licensors reserve all rights in the Service. Nothing in these Terms transfers any ownership interest in the Service to you.

12.5 Feedback.

If you provide Maporium with suggestions, ideas, feedback, or other information relating to the Service ("Feedback"), you grant Maporium a non-exclusive, perpetual, irrevocable, worldwide, royalty-free, fully paid-up, sublicensable license to use such Feedback for any purpose, including to improve the Service and develop other products and services. You are not obligated to provide Feedback.

12.6 Usage Data.

Maporium may collect aggregated, de-identified, or anonymized data regarding your use of the Service ("Usage Data"). Maporium may use Usage Data for any lawful purpose, including analytics, Service improvement, and development of other products and services. Usage Data does not include your User Content or personal information that identifies you.

13. Acceptable Use and Restrictions.

13.1 Acceptable Use. You agree to use the Service only for lawful purposes and in accordance with these Terms. You agree not to:

- 13.1.1 Use the Service for any illegal, unauthorized, or injurious purpose;
- 13.1.2 Upload, post, or transmit any Content that is unlawful, harmful, threatening, abusive, harassing, defamatory, obscene, or otherwise objectionable;
- 13.1.3 Infringe or misappropriate any third party's intellectual property, privacy, or other rights;
- 13.1.4 Attempt to gain unauthorized access to the Service, other accounts, or any related systems or networks;
- 13.1.5 Interfere with, disrupt, or impose an unreasonable burden on the Service or its infrastructure;
- 13.1.6 Circumvent, disable, or interfere with any security-related features of the Service;
- 13.1.7 Use the Service to distribute malware, viruses, or other harmful code;
- 13.1.8 Use the Service to send unsolicited commercial messages (spam);

13.1.9 Reverse engineer, decompile, disassemble, or attempt to derive the source code of the Service;

13.1.10 Copy, modify, create derivative works of, or distribute the Service or any part thereof, except as expressly permitted;

13.1.11 Use the Service to develop a competing product or service;

13.1.12 Scrape, crawl, or use automated means to access the Service except as expressly permitted; or

13.1.13 Remove or alter any proprietary notices, labels, or marks on the Service.

13.2 Sensitive Personal Information.

You should not upload, enter, or include highly sensitive personal information in your smaps, AI Requests, or other User Content (such as Social Security numbers, financial account numbers, health records, biometric data, or government-issued identification numbers) unless you have all necessary rights and authorizations to do so and it is necessary for your own lawful personal use. You are responsible for any sensitive personal information you choose to include in your User Content.

13.3 Enforcement.

Maporium reserves the right (but has no obligation) to investigate and take appropriate action in response to violations of this Section 13, including removing Content, suspending or terminating accounts, and reporting illegal activity to law enforcement.

14. Collaboration and Sharing.

14.1 Sharing Features.

The Service allows you to share smaps with other users. When you share a smap, the recipient may view its content and associated information (such as your email address or profile identifier). You are solely responsible for determining with whom you share your smaps and the content contained therein.

14.2 Collaborator Access.

Collaborators with whom you share smaps may be able to view certain information about you, including your email address, profile identifiers, and activity on shared smaps. The Service may send notifications to collaborators (such as emails notifying a user that a smap has been shared with them).

14.3 Responsibility for Shared Content.

Maporium is not responsible for any use, copying, disclosure, modification, or misuse of your User Content by collaborators or other users with whom you share it. Once you share a smap, you acknowledge that the recipient may have the ability to access, view, and potentially retain the shared content. You share at your own risk.

15. Third-Party Links and Affiliate Content

15.1 Third-Party Links

Smaps created by you or other users (including Maporium's sample smaps) may contain hyperlinks to third-party websites that are not owned or controlled by Maporium. These links typically open in separate browser tabs or windows. Maporium is not responsible for the content, terms of service, privacy policies, products, services, or transactions of any third-party website. The inclusion of a link does not imply endorsement by Maporium. You access third-party websites at your own risk.

15.2 Affiliate Links and Sponsored Content.

Some Maporium-published sample smaps or content may contain affiliate or sponsored links. Maporium may receive compensation if you click on such links or make purchases through them. You should assume that any link in Maporium-published sample content may be an affiliate link. Affiliate links direct you to third-party websites that are governed by their own terms of service and privacy policies, not by these Terms.

15.3 Informational Content Only.

Some Maporium-published sample smaps may address legal, medical, health, financial, or other regulated subjects. All such content is provided for informational and entertainment purposes only and does not constitute professional advice. You should not rely on any Content in the Service as a substitute for professional advice from a qualified practitioner in the relevant field.

15.4 Your Obligations.

You are solely responsible for: (a) obtaining any authorizations, consents, or permissions necessary for your use of the Service, including with respect to any personal information you include in User Content; and (b) ensuring that your use of the Service complies with applicable privacy and data-protection laws.

16. Service Communications.

16.1 Transactional and Service Communications.

By creating an account, you agree to receive transactional and service-related communications from Maporium, including: account verification and security notices; subscription confirmations, renewal reminders, and billing receipts; notifications related to collaboration and sharing (e.g., "A smap has been shared with you"); service updates, maintenance notices, and security alerts; and responses to your support inquiries. These communications are necessary for the operation of the Service and cannot be opted out of while you maintain an active account.

16.2 Marketing Communications.

We may send you promotional or marketing emails. You may opt out of marketing emails at any time by using the unsubscribe mechanism in any marketing email or by adjusting your account settings. Opting out of marketing emails does not affect your receipt of transactional or service-related communications.

17. Warranty Disclaimer.

17.1 As-Is Service.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE SERVICE IS PROVIDED “**AS IS**” AND “**AS AVAILABLE**” WITHOUT WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE. MAPORIUM EXPRESSLY DISCLAIMS ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, AND NON-INFRINGEMENT.

17.2 No Warranty of Accuracy.

MAPORIUM DOES NOT WARRANT THAT: (A) THE SERVICE WILL MEET YOUR REQUIREMENTS OR EXPECTATIONS; (B) THE SERVICE WILL BE UNINTERRUPTED, TIMELY, SECURE, OR ERROR-FREE; (C) ANY CONTENT, INCLUDING AI-GENERATED OUTPUTS, WILL BE ACCURATE, RELIABLE, COMPLETE, OR CURRENT; OR (D) ANY ERRORS OR DEFECTS WILL BE CORRECTED.

17.3 No Professional Advice.

THE SERVICE AND ALL CONTENT AVAILABLE THROUGH THE SERVICE (INCLUDING AI OUTPUTS AND MAPORIUM-PUBLISHED SAMPLE SMAPS) ARE PROVIDED FOR INFORMATIONAL AND ENTERTAINMENT PURPOSES ONLY. NOTHING IN THE SERVICE CONSTITUTES LEGAL, MEDICAL, FINANCIAL, TAX, HEALTH, OR OTHER PROFESSIONAL ADVICE. YOU SHOULD ALWAYS SEEK THE ADVICE OF A QUALIFIED PROFESSIONAL BEFORE MAKING DECISIONS BASED ON CONTENT OBTAINED THROUGH THE SERVICE.

17.4 Free Trial and Beta Features.

Any features provided during a free trial period or identified as “beta,” are provided without any warranty whatsoever. You use such features at your own risk.

18. Limitation of Liability.

18.1 Exclusion of Consequential Damages.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT WILL MAPORIUM, ITS AFFILIATES, DIRECTORS, OFFICERS, EMPLOYEES, AGENTS, OR LICENSORS BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES ARISING OUT OF OR RELATED TO YOUR USE OF OR INABILITY TO USE THE SERVICE, INCLUDING WITHOUT LIMITATION DAMAGES FOR LOSS OF PROFITS, GOODWILL, DATA, OR OTHER INTANGIBLE LOSSES, REGARDLESS OF THE THEORY OF LIABILITY (CONTRACT, TORT, STRICT LIABILITY, OR OTHERWISE), EVEN IF MAPORIUM HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

18.2 Liability Cap.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE TOTAL AGGREGATE LIABILITY OF MAPORIUM AND ITS AFFILIATES ARISING OUT OF OR RELATED TO THESE TERMS OR THE SERVICE, WHETHER IN CONTRACT, TORT, OR OTHERWISE, SHALL NOT EXCEED THE GREATER OF: (A) THE TOTAL FEES PAID BY YOU TO MAPORIUM IN THE TWELVE (12) MONTHS PRECEDING THE EVENT GIVING RISE TO THE CLAIM; OR (B) \$100.

19. Indemnification.

You agree to indemnify, defend, and hold harmless Maporium, its affiliates, and their respective directors, officers, employees, agents, and licensors from and against any and all claims, liabilities, damages, losses, costs, and expenses (including reasonable attorneys' fees) arising out of or related to your: use of the Service or any activity under your account; User Content, including any claims that your User Content infringes or misappropriates any third party's rights; or violation of these Terms.

Maporium reserves the right, at its own expense, to assume the exclusive defense and control of any matter subject to indemnification by you, in which case you agree to cooperate with Maporium in asserting any available defenses.

20. Term and Termination.

20.1 Term.

These Terms are effective when you first access or use the Service and continue until terminated in accordance with this Section 20.

20.2 Termination by You.

You may terminate these Terms at any time by canceling your account through the application and ceasing all use of the Service. Cancellation of your Subscription is governed by Section 9.

20.3 Termination by Maporium.

Maporium may suspend or terminate your access to the Service, in whole or in part, at any time and for any reason, including if Maporium reasonably believes that: you have violated these Terms or any applicable law; your use of the Service poses a security risk or may cause harm to other users, Maporium, or third parties; your account has been inactive for an extended period; or it is required by law or legal process. Where practicable, Maporium will provide you with notice and an opportunity to cure before terminating your account, unless immediate termination is necessary to protect the Service or other users.

20.4 Effect of Termination.

Upon closing of your account, your right to access and use the Service immediately ceases. While your account remains active and accessible, you may export your snaps through the export features made available in the Service but you must do so before closing your account. Maporium may, but is not required to, retain your User Content for a period of thirty (30) days following termination, after which it may be permanently deleted. Any accrued obligations, including payment obligations for the period prior to termination, survive termination.

20.5 Survival.

The following sections survive any termination or expiration of these Terms: Section 2 (Definitions), Section 11.3 (AI Limitations and Disclaimers), Section 12 (User Content and Intellectual Property), Section 13 (Acceptable Use and Restrictions), Section 17 (Warranty Disclaimer), Section 18 (Limitation of

Liability), Section 19 (Indemnification), Section 20.4 (Effect of Termination), Section 20.5 (Survival), Section 21 (Dispute Resolution and Governing Law), and Section 23 (General Provisions).

21. Dispute Resolution and Governing Law.

21.1 Informal Resolution.

Before initiating any formal dispute resolution proceeding, you agree to first contact Maporium at support@maporium.com and attempt to resolve the dispute informally for at least thirty (30) days. Most disputes can be resolved through good-faith communication with our customer support team.

21.2 Governing Law.

These Terms shall be governed by and construed in accordance with the laws of the State of California, without regard to its conflict-of-law principles.

21.3 Jurisdiction and Venue.

Any legal action or proceeding arising out of or related to these Terms or the Service shall be brought exclusively in the state or federal courts located in Contra Costa County, California, and you consent to the personal jurisdiction and venue of such courts.

21.4 Binding Arbitration.

PLEASE READ THIS SECTION CAREFULLY. IT AFFECTS YOUR LEGAL RIGHTS, INCLUDING YOUR RIGHT TO FILE A LAWSUIT IN COURT.

Except for disputes relating to intellectual property rights or seeking injunctive or equitable relief, any dispute, claim, or controversy arising out of or relating to these Terms or the Service ("Dispute") shall be resolved by binding arbitration administered by JAMS under its Streamlined Arbitration Rules and Procedures. The arbitration shall take place in Contra Costa County, California (or, at your election, by telephone or video conference). The arbitrator's decision shall be final and binding and may be entered as a judgment in any court of competent jurisdiction.

21.5 Class Action Waiver.

YOU AND MAPORIUM AGREE THAT EACH PARTY MAY BRING DISPUTES AGAINST THE OTHER ONLY IN AN INDIVIDUAL CAPACITY AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS, CONSOLIDATED, OR REPRESENTATIVE ACTION OR PROCEEDING. The arbitrator may not consolidate more than one person's claims and may not preside over any form of representative or class proceeding.

21.6 Opt-Out.

You may opt out of the arbitration and class-action-waiver provisions of Sections 21.4 and 21.5 by sending written notice to Maporium at legal@maporium.com within thirty (30) days of first accepting these Terms. If you opt out, you and Maporium agree to resolve Disputes exclusively in the courts described in Section 21.3.

21.7 Statute of Limitations.

To the extent permitted by applicable law, any claim or cause of action arising out of or related to the Service or these Terms must be filed within one (1) year after the claim or cause of action arose, or it shall be permanently barred.

22. Changes to These Terms.

Maporium may modify these Terms at any time by posting a revised version on our website or within the Service. Material changes will be notified to you by email (to the address associated with your account) or by prominent notice within the Service at least thirty (30) days before the changes take effect.

Your continued use of the Service after the effective date of any modification constitutes your acceptance of the modified Terms. If you do not agree to the modified Terms, you must stop using the Service and cancel your account before the changes take effect.

23. General Provisions.

23.1 Entire Agreement.

These Terms, together with the Privacy Policy and any supplemental terms referenced herein, constitute the entire agreement between you and Maporium with respect to your use of the Service and supersede all prior or contemporaneous agreements, understandings, and communications, whether written or oral.

23.2 Severability.

If any provision of these Terms is held to be invalid, illegal, or unenforceable, the remaining provisions shall continue in full force and effect. The invalid provision shall be modified to the minimum extent necessary to make it valid and enforceable while preserving the parties' original intent.

23.3 Waiver.

The failure of Maporium to exercise or enforce any right or provision of these Terms shall not constitute a waiver of such right or provision. No waiver shall be effective unless made in writing.

23.4 Assignment.

You may not assign or transfer these Terms or any rights hereunder without Maporium's prior written consent. Maporium may assign these Terms without restriction to any affiliate, successor entity, or acquirer. Any purported assignment in violation of this section is void.

23.5 Force Majeure.

Maporium shall not be liable for any failure or delay in performance due to causes beyond its reasonable control, including without limitation acts of God, natural disasters, pandemics, governmental actions, Internet or telecommunications failures, power outages, or third-party service provider failures.

23.6 Independent Contractors.

Nothing in these Terms creates a partnership, joint venture, agency, or employment relationship between you and Maporium.

23.7 Notices.

Maporium may provide notices to you by email to the address associated with your account, by posting within the Service, or by other reasonable means. You may provide notices to Maporium at the contact information below. Notices are effective upon delivery (for email) or upon posting (for in-Service notices).

23.8 Export Compliance.

You agree to comply with all applicable export and import control laws and regulations, including without limitation the U.S. Export Administration Regulations and sanctions programs administered by the U.S. Department of the Treasury's Office of Foreign Assets Control.

24. Contact Information.

If you have questions about these Terms or the Service, please contact us at:

Maporium Inc.

Email: legal@maporium.com

Support: support@maporium.com